

| Condition                                                                                                          | Possible Sources                                                                                                              | Actions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Driveline clunk (Front Wheel Drive (FWD) vehicles) occurs during acceleration or from cruise to coast/deceleration | <ul style="list-style-type: none"> <li>Damaged or worn Constant Velocity (CV) joints</li> </ul>                               | <ul style="list-style-type: none"> <li>INSPECT the inner Constant Velocity (CV) joint and boot. INSTALL a new halfshaft as necessary. REFER to: Front Halfshaft RH - FWD (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft RH - 2.0L EcoBoost (184kW/250PS) MI4, All-Wheel Drive (AWD) (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft RH - 2.7L EcoBoost (238kW/324PS), All-Wheel Drive (AWD) (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft LH (205-04 Front Drive Halfshafts, Removal and Installation).</li> </ul>             |
|                                                                                                                    | <ul style="list-style-type: none"> <li>Loose hub nut</li> </ul>                                                               | <ul style="list-style-type: none"> <li>CHECK the torque on the hub nut. REPLACE the hub nut if the torque is not at specification. REFER to: Front Halfshaft RH - FWD (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft RH - 2.0L EcoBoost (184kW/250PS) MI4, All-Wheel Drive (AWD) (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft RH - 2.7L EcoBoost (238kW/324PS), All-Wheel Drive (AWD) (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft LH (205-04 Front Drive Halfshafts, Removal and Installation).</li> </ul>                |
| Driveline clunk occurs as the vehicle starts to move forward following a stop                                      | <ul style="list-style-type: none"> <li>Loose hub nut</li> </ul>                                                               | <ul style="list-style-type: none"> <li>CHECK the torque on the hub nut. REPLACE the hub nut if the torque is not at specification. REFER to: Front Halfshaft RH - FWD (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft RH - 2.0L EcoBoost (184kW/250PS) MI4, All-Wheel Drive (AWD) (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft RH - 2.7L EcoBoost (238kW/324PS), All-Wheel Drive (AWD) (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft LH (205-04 Front Drive Halfshafts, Removal and Installation).</li> </ul>                |
| Clicking, popping or grinding - occurs while the vehicle is turning                                                | <ul style="list-style-type: none"> <li>Inadequate or contaminated lubrication in the Constant Velocity (CV) joints</li> </ul> | <ul style="list-style-type: none"> <li>CHECK the Constant Velocity (CV) boots and joints for wear or damage. INSTALL new components as necessary. REFER to: Front Halfshaft RH - FWD (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft RH - 2.0L EcoBoost (184kW/250PS) MI4, All-Wheel Drive (AWD) (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft RH - 2.7L EcoBoost (238kW/324PS), All-Wheel Drive (AWD) (205-04 Front Drive Halfshafts, Removal and Installation). REFER to: Front Halfshaft LH (205-04 Front Drive Halfshafts, Removal and Installation).</li> </ul> |
|                                                                                                                    | <ul style="list-style-type: none"> <li>Another component contacting the halfshaft</li> </ul>                                  | <ul style="list-style-type: none"> <li>CHECK the halfshafts and the area around the halfshafts. REPAIR as necessary.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |